

The Generator Fails to Shut Off.

If the generator fails to shut off after an exercise, test, or power outage here are few things you should consider:

1. Did the storm cause a breaker to open?
 - a. Check all of the breakers in your building including the main breakers and fuses that feed utility power to the transfer switch. You may have to call the utility company or local license electrician. If the sensing circuit in the automatic transfer switch is not seeing stable utility power, it will keep the generator running.
2. All automatic transfer switches have time delays. The time delay on re-transfer or stop timer may still be timing. Just wait 30 minutes or so. See my video: [Transfer Sequence of Operation](#).
3. The automatic exercise function may be engaged. It may not transfer back and shut down until this times out.
4. The manual test function may be engaged. Make sure you have properly returned your transfer switch control back to normal. See the webpage "[Transfer Switch Controllers](#)".
5. Make sure the generator control switch is in Auto.

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